



State Mortgage and Investment Bank

BIDDING DOCUMENT

**Supply, Implementation, Configuration, Commissioning,
Training and Maintenance of an Endpoint Detection and
Response Solution for SMIB**

INVITATION FOR BIDS No: SIMB/TD/2026/01/07

National Competitive Bidding (NCB)

February 2026



**STATE MORTGAGE AND INVESTMENT BANK
INVITATION FOR BIDS (IFB)**

**Supply, Implementation, Configuration, Commissioning, Monitoring, Training and
Maintenance of an Endpoint Detection and Response (EDR) Solution for SMIB**

Tender Number: SIMB/TD/2026/01/07

1. State Mortgage and Investment Bank (SMIB) that functions under the purview of Ministry of Finance, Planning, and Economic Development, intends to procure Endpoint Detection and Response Solution.
2. The Chairperson of the Procurement Committee (PC), on behalf of State Mortgage and Investment Bank (SMIB) invites sealed bids from eligible and qualified bidders for Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB .
3. Bidding will be conducted using the National Competitive Bidding (NCB) procedure that shall be governed by the procurement guidelines of the Government of Sri Lanka and is open to all eligible bidders that meet the eligibility and qualification requirements given in the bidding documents.
4. Interested bidders may obtain further information from Mr. R.M.U.D. Bandara, Chief Manager (HR and Logistics), State Mortgage and Investment Bank, No. 269, Galle Road, Colombo 03 and inspect the bidding documents free of charge during office hours on working days commencing from **February 5, 2026**, at the office of SMIB at the above address. Telephone: 011-7722879/726, email: cmhrlog@smib.lk Bidding documents are also available on SMIB website (<https://www.smib.lk/procurement/>) only for inspection purposes.
5. A complete set of Bidding Documents in English Language may be purchased by interested bidders on submission of a written application and upon payment of a non-refundable fee of Sri Lankan Rupees Two Thousand only (LKR 2,000.00) effective from **February 5, 2026**, during office hours on working days from the office of the SMIB at No. 269, Galle Road, Colombo 03. The method of payment will be by cash.
6. Bids must be delivered to General Manager State Mortgage and Investment Bank No. 269, Galle Road, Colombo 03 at or before **1300 hrs. (1.00 p.m.) on February 19, 2026**, Late Bids and Bids sent electronically will not be accepted and will be rejected.

All Bids must be accompanied by Bid Securities in the form of a Bank Guarantee using the format given with the bidding documents in the amount of Sri Lankan Rupees One hundred and five thousand (LKR 105,000)
8. Bids shall be valid for a period of 90 days from the date of deadline for submission of the bids.

9. Bids will be opened immediately after the deadline for submission of bids, in the presence of bidders and/or their authorized representatives who choose to attend in person at the address stated above (in Para 6).
10. SMIB will not be responsible for any costs or any expenses incurred by the Bidders in connection with the preparation or delivery of Bids.

Chairman
Department Procurement Committee,
State Mortgage and Investment Bank,
No. 269, Galle Road, Colombo 03, Sri Lanka.

Section I. Instructions to Bidders (ITB)

General

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| 1. Scope of Bid | <p>1.1 The Purchaser indicated in the Bidding Data Sheet (BDS), issues these Bidding Documents for the supply of Goods and Related Services incidental thereto as specified in Section V, Schedule of Requirements. The name and identification number of this National Competitive Bidding (NCB) procurement are specified in the BDS. The name, identification, and number of lots (individual contracts), if any, are provided in the BDS.</p> <p>1.2 Throughout these Bidding Documents:</p> <ul style="list-style-type: none">(a) The term “in writing” means communicated in written form by mail (other than electronic mail) or hand delivered with proof of receipt;(b) If the context so requires, “singular” means “plural” and vice versa; and(c) “Day” means calendar day. |
| 2. Source of Funds | <p>2.1 Payments under this contract will be financed by the source specified in the BDS.</p> |
| 3. Ethics, Fraud and Corruption | <p>3.1 The attention of the bidders is drawn to the following guidelines of the Procurement Guidelines published by National Procurement Agency:</p> <ul style="list-style-type: none">▪ Parties associated with Procurement Actions, namely, suppliers/contractors and officials shall ensure that they maintain strict confidentiality throughout the process;▪ Officials shall refrain from receiving any personal gain from any Procurement Action. No gifts or inducement shall be accepted. Suppliers/contractors are liable to be disqualified from the bidding process if found offering any gift or inducement which may have an effect of influencing a decision or impairing the objectivity of an official. <p>3.2 The Purchaser requires the bidders, suppliers, contractors, and consultants to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy:</p> <ul style="list-style-type: none">(a) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution; |

- (b) “fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
- (c) “collusive practice” means a scheme or arrangement between two or more bidders, with or without the knowledge of the Purchaser to establish bid prices at artificial, non-competitive levels; and
- (d) “coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.

3.3 If the Purchaser found any unethical practices as stipulated under ITB Clause 3.2, the Purchaser will reject a bid, if it is found that a Bidder directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.

4. Eligible Bidders

- 4.1 All bidders shall possess legal rights to supply the Goods under this contract.
- 4.2 A Bidder shall not have a conflict of interest. All bidders found to have conflict of interest shall be disqualified. Bidders may be considered to have a conflict of interest with one or more parties in this bidding process, if they:
 - (a) are or have been associated in the past, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under these Bidding Documents; or
 - (b) Submit more than one bid in this bidding process. However, this does not limit the participation of subcontractors in more than one bid.
- 4.3 A Bidder that is under a declaration of ineligibility by the Government of Sri Lanka (GOSL), at the date of submission of bids or at the date of contract award, shall be disqualified.
- 4.4 Foreign Bidder may submit a bid only if so stated in the BDS.

5 Eligible Goods and Related Services

- 5.1 All goods supplied under this contract shall be complied with applicable standards stipulated by the Sri Lanka Standards Institute (SLSI). In the absence of such standards, the Goods supplied shall be complied to other internationally accepted standards.

Contents of Bidding Documents

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| 6 Sections of Bidding Documents | <p>6.1 The Bidding Documents consist of 1 Volume, which include all the sections indicated below, and should be read in conjunction with any addendum issued in accordance with ITB Clause 8.</p> <p style="margin-left: 40px;">Section I – Instructions to Bidders (ITB)</p> <p style="margin-left: 40px;">Section II – Bidding Data Sheet (BDS)</p> <p style="margin-left: 40px;">Section III – Evaluation and Qualification Criteria</p> <p style="margin-left: 40px;">Section IV - Bidding Forms</p> <p style="margin-left: 40px;">Section V – Schedule of Requirements</p> <p style="margin-left: 40px;">Section VI – Conditions of Contract</p> <p style="margin-left: 40px;">Section VII – Contract Data</p> <p style="margin-left: 40px;">Section VIII – Contract Forms</p> |
| | <p>6.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents. Failure to furnish all information or documentation required by the Bidding Documents may result in the rejection of the bid.</p> |
| 7 Clarification of Bidding Documents | <p>7.1 A prospective Bidder requiring any clarification of the Bidding Documents including the restrictiveness of specifications shall contact the Purchaser in writing at the Purchaser’s address specified in the BDS. The Purchaser will respond in writing to any request for clarification, provided that such request is received no later than ten (10) days prior to the deadline for submission of bids. The Purchaser shall forward copies of its response to all those who have purchased the Bidding Documents, including a description of the inquiry but without identifying its source. Should the Purchaser deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under ITB Clause 8.</p> |
| 8 Amendment of Bidding Documents | <p>8.1 At any time prior to the deadline for submission of bids, the Purchaser may amend the Bidding Documents by issuing addendum.</p> <p>8.2 Any addendum issued shall be part of the Bidding Documents and shall be communicated in writing to all who have purchased the Bidding Documents.</p> <p>8.3 To give prospective Bidders reasonable time in which to take an addendum into account in preparing their bids, the Purchaser may,</p> |

at its discretion, extend the deadline for the submission of bids, pursuant to ITB Sub-Clause 23.2

Preparation of Bids

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| 9 Cost of Bidding | 9.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. |
| 10 Language of Bid | 10.1 The Bid, as well as all correspondence and documents relating to the Bid (including supporting documents and printed literature) exchanged by the Bidder and the Purchaser, shall be written in English language. |
| 11 Documents Comprising the Bid | 11.1 The Bid shall comprise the following: <ul style="list-style-type: none">(a) Bid Submission Form and the applicable Price Schedules, in accordance with ITB Clauses 12, 14, and 15;(b) Bid Security or Bid-Securing Declaration, in accordance with ITB Clause 20;(c) Documentary evidence in accordance with ITB Clauses 18 and 29, that the Goods and Related Services conform to the Bidding Documents;(d) Documentary evidence in accordance with ITB Clause 18 establishing the Bidder's qualifications to perform the contract if its bid is accepted; and(e) Any other document required in the BDS. |
| 12 Bid Submission Form and Price Schedules | 12.1 The Bidder shall submit the Bid Submission Form using the form furnished in Section IV, Bidding Forms. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested. |
| 13 Alternative Bids | 13.1 Alternative bids shall not be considered. |
| 14 Bid Prices and Discounts | 14.1 The Bidder shall indicate on the Price Schedule the unit prices and total bid prices of the goods it proposes to supply under the Contract.

14.2 Any discount offered against any single item in the price schedule shall be included in the unit price of the item. However, a Bidder wishes to offer discount as a lot the bidder may do so by indicating such amounts appropriately.

14.3 If so indicated in ITB Sub-Clause 1.1, bids are being invited for individual contracts (lots) or for any combination of contracts (packages). Unless otherwise indicated in the BDS , prices quoted shall correspond to 100 % of the items specified for each lot and to 100% of the quantities specified for each item of a lot. Bidders wishing to offer any price reduction (discount) for the award of |

more than one Contract shall specify the applicable price reduction separately.

14.4 (i) Prices indicated on the Price Schedule shall include all duties and sales and other taxes already paid or payable by the Supplier:

(a) on components and raw material used in the manufacture or assembly of goods quoted; or on the previously imported goods of foreign origin

(b) on the previously imported goods of foreign origin

(ii) However, VAT shall not be included in the price but shall be indicated separately;

(iii) the price for inland transportation, insurance and other related services to deliver the goods to their final destination;

(iv) the price of other incidental services

14.5 The Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITB Clause 31.

14.6 All lots, if any, and items must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced, their prices shall be assumed to be included in the prices of other items.

15 Currencies of Bid 15.1 Unless otherwise stated in Bidding Data Sheet, the Bidder shall quote in Sri Lankan Rupees and payment shall be payable only in Sri Lanka Rupees.

16 Documents Establishing the Eligibility of the Bidder 16.1 To establish their eligibility in accordance with ITB Clause 4, Bidders shall complete the Bid Submission Form, included in Section IV, Bidding Forms.

17 Documents Establishing the Conformity of the Goods and Related Services 17.1 To establish the conformity of the Goods and Related Services to the Bidding Documents, the Bidder shall furnish as part of its Bid the documentary evidence that the Goods conform to the technical specifications and standards specified in Section V, Schedule of Requirements.

17.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description (given in Section V, Technical Specifications) of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of deviations and exceptions to the provisions of the Schedule of Requirements.

17.3 The Bidder shall also furnish a list giving full particulars, including quantities, available sources and current prices of spare parts,

special tools, etc., necessary for the proper and continuing functioning of the Goods during the period if **specified in the BDS** following commencement of the use of the goods by the Purchaser.

**18 Documents
Establishing the
Qualifications of
the Bidder**

18.1 The documentary evidence of the Bidder's qualifications to perform the contract if its bid is accepted shall establish to the Purchaser's satisfaction:

- (a) A Bidder that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer's Authorization if required in the BDS, using the form included in Section IV, Bidding Forms to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods;
- (b) that, if **required in the BDS**, in case of a Bidder not doing business within Sri Lanka, the Bidder is or will be (if awarded the contract) represented by an Agent in Sri Lanka equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and
- (c) That the Bidder meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

**19 Period of Validity
of Bids**

19.1 Bids shall remain valid until the date **specified in the BDS**. A bid valid for a shorter date shall be rejected by the Purchaser as non-responsive.

19.2 In exceptional circumstances, prior to the expiration of the bid validity date, the Purchaser may request bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. If a Bid Security is requested in accordance with ITB Clause 20, it shall also be extended for a corresponding period. A Bidder may refuse the request without forfeiting its Bid Security. A Bidder granting the request shall not be required or permitted to modify its bid.

20 Bid Security

20.1 The Bidder shall furnish as part of its bid, a Bid Security or a Bid-Securing Declaration, as specified in the BDS.

20.2 The Bid Security shall be in the amount specified in the BDS and denominated in Sri Lanka Rupees, and shall:

- (a) At the bidder's option, be in the form of either a bank draft, a letter of credit, or a bank guarantee from a banking institution;
- (b) Be issued by a institution acceptable to Purchaser.
- (c) Be substantially in accordance with the form included in Section IV, Bidding Forms;

- (d) Be payable promptly upon written demand by the Purchaser in case the conditions listed in ITB Clause 20.5 are invoked;
- (e) Be submitted in its original form; copies will not be accepted;
- (f) Remain valid for the period specified in the BDS.

20.3 Any bid not accompanied by a substantially responsive Bid Security or Bid Securing Declaration in accordance with ITB Sub-Clause 20.1 and 20.2, may be rejected by the Purchaser as non-responsive.

20.4 The Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security pursuant to ITB Clause 43.

20.5 The Bid Security may be forfeited or the Bid Securing Declaration executed:

- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 19.2; or
- (b) If a Bidder does not agreeing to correction of arithmetical errors in pursuant to ITB Sub-Clause 30.3
- (c) If the successful Bidder fails to:
 - (i) Sign the Contract in accordance with ITB Clause 42;
 - (ii) Furnish a Performance Security in accordance with ITB Clause 43.

21 Format and Signing of Bid

21.1 The Bidder shall prepare one original of the documents comprising the bid as described in ITB Clause 11 and clearly mark it as "ORIGINAL." In addition, the Bidder shall submit a copy of the bid and clearly mark it as "COPY." In the event of any discrepancy between the original and the copy, the original shall prevail.

21.2 The original and the Copy of the bid shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Bidder.

21.3 Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialled by the person signing the Bid.

Submission and Opening of Bids

22 Submission, Sealing and Marking of Bids

- 22.1 Bidders may always submit their bids by mail or by hand.
- (a) Bidders submitting bids by mail or by hand, shall enclose the original and the copy of the Bid in separate sealed envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” These envelopes containing the original and the copy shall then be enclosed in one single envelope.
- 22.2 The inner and outer envelopes shall:
- (a) Bear the name and address of the Bidder;
- (b) Be addressed to the Purchaser in accordance with ITB Sub-Clause 23.1;
- (c) Bear the specific identification of this bidding process as indicated in the BDS; and
- (d) Bear a warning not to open before the time and date for bid opening, in accordance with ITB Sub-Clause 26.1.

If all envelopes are not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the bid.

23 Deadline for Submission of Bids

- 23.1 Bids must be received by the Purchaser at the address and no later than the date and time **specified in the BDS**.
- 23.2 The Purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB Clause 8, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.

24 Late Bids

- 24.1 The Purchaser shall not consider any bid that arrives after the deadline for submission of bids, in accordance with ITB Clause 23. Any bid received by the Purchaser after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.

25 Withdrawal, and Modification of Bids

- 25.1 A Bidder may withdraw, or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 22, duly signed by an authorized representative, and shall include a copy of the authorization in accordance with ITB Sub-Clause 21.2, (except that no copies of the withdrawal notice are required). The corresponding substitution or modification of the bid must accompany the respective written notice. All notices must be:
- (a) submitted in accordance with ITB Clauses 21 and 22 (except that withdrawal notices do not require copies), and in

addition, the respective envelopes shall be clearly marked “Withdrawal,” or “Modification;” and

- (b) received by the Purchaser prior to the deadline prescribed for submission of bids, in accordance with ITB Clause 23.

25.2 Bids requested to be withdrawn in accordance with ITB Sub-Clause 25.1 shall be returned to the Bidders only upon notification of contract award to the successful bidder in accordance with sub clause 41.1.

25.3 No bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.

26 Bid Opening

26.1 The Purchaser shall conduct the bid opening in public at the address, date and time **specified in the BDS**.

26.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding bid may be opened at the discretion of the Purchaser. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at bid opening. Envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Bid. No Bid modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Bid opening. Only envelopes that are opened and read out at Bid opening shall be considered further.

26.3 All other envelopes shall be opened one at a time, reading out: the name of the Bidder and whether there is a modification; the Bid Prices, including any discounts and alternative offers; the presence of a Bid Security or Bid-Securing Declaration, if required; and any other details as the Purchaser may consider appropriate. Only discounts and alternative offers read out at Bid opening shall be considered for evaluation. No Bid shall be rejected at Bid opening except for late bids, in accordance with ITB Sub-Clause 24.1.

26.4 The Purchaser shall prepare a record of the Bid opening that shall include, as a minimum: the name of the Bidder and whether there is a withdrawal, or modification; the Bid Price, per lot if applicable, including any discounts, and the presence or absence of a Bid Security or Bid-Securing Declaration. The bids that were opened shall be resealed in separate envelopes, promptly after the bid opening. The Bidders’ representatives who are present shall be requested to sign the attendance sheet. A copy of the record shall be distributed to all Bidders who submitted bids in time.

Evaluation and Comparison of Bids

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| 27 Confidentiality | <p>27.1 Information relating to the examination, evaluation, comparison, and post-qualification (if applicable) of bids, and recommendation of contract award, shall not be disclosed to bidders or any other persons not officially concerned with such process until publication of the Contract Award.</p> <p>27.2 Any effort by a Bidder to influence the Purchaser in the examination, evaluation, comparison, and post-qualification of the bids or contract award decisions may result in the rejection of its Bid.</p> <p>27.3 Notwithstanding ITB Sub-Clause 27.2, if any Bidder wishes to contact the Purchaser on any matter related to the bidding process, from the time of bid opening to the time of Contract Award, it should do so in writing.</p> |
| 28 Clarification of Bids | <p>28.1 To assist in the examination, evaluation, comparison and post-qualification of the bids, the Purchaser may, at its discretion, request any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder in respect to its Bid and that is not in response to a request by the Purchaser shall not be considered for purpose of evaluation. The Purchaser's request for clarification and the response shall be in writing. No change in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Purchaser in the Evaluation of the bids, in accordance with ITB Clause 30.</p> |
| 29 Responsiveness of Bids | <p>29.1 The Purchaser's determination of a bid's responsiveness is to be based on the contents of the bid itself.</p> <p>29.2 A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the Bidding Documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:</p> <ul style="list-style-type: none">(a) Affects in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or(b) Limits in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder's obligations under the Contract; or(c) If rectified would unfairly affect the competitive position of other bidders presenting substantially responsive bids. <p>29.3 If a bid is not substantially responsive to the Bidding Documents, it shall be rejected by the Purchaser and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.</p> |

- 30 Nonconformities, Errors, and Omissions**
- 30.1 Provided that a Bid is substantially responsive, the Purchaser may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.
- 30.2 Provided that a bid is substantially responsive, the Purchaser may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
- 30.3 Provided that the Bid is substantially responsive, the Purchaser shall correct arithmetical errors on the following basis:
- (a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
 - (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
 - (c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- 30.4 If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security shall be forfeited or its Bid-Securing Declaration shall be executed.
- 31 Preliminary Examination of Bids**
- 31.1 The Purchaser shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 11 have been provided, and to determine the completeness of each document submitted.
- 31.2 The Purchaser shall confirm that the following documents and information have been provided in the Bid. If any of these documents or information is missing, the Bid shall be rejected.
- (a) Bid Submission Form, in accordance with ITB Sub-Clause 12.1;
 - (b) Price Schedules, in accordance with ITB Sub-Clause 12;
 - (c) Bid Security or Bid Securing Declaration, in accordance with ITB Clause 20.

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| 32 Examination of Terms and Conditions; Technical Evaluation | <p>32.1 The Purchaser shall examine the Bid to confirm that all terms and conditions specified in the CC and the Contract Data have been accepted by the Bidder without any material deviation or reservation.</p> <p>32.2 The Purchaser shall evaluate the technical aspects of the Bid submitted in accordance with ITB Clause 17, to confirm that all requirements specified in Section V, Schedule of Requirements of the Bidding Documents have been met without any material deviation or reservation.</p> <p>32.3 If, after the examination of the terms and conditions and the technical evaluation, the Purchaser determines that the Bid is not substantially responsive in accordance with ITB Clause 29, the Purchaser shall reject the Bid.</p> |
| 33 Conversion to Single Currency | <p>34.1 If the bidders are allowed to quote in foreign currencies in accordance with sub clause 15.1, for evaluation and comparison purposes, the Purchaser shall convert all bid prices expressed in foreign currencies in to Sri Lankan Rupees using the selling rates prevailed 28 days prior to closing of bids as published by the Central Bank of Sri Lanka. If this date falls on a public holiday the earliest working day prior to the date shall be applicable.</p> |
| 34 Domestic Preference | <p>34.1 Domestic preference shall be a factor in bid evaluation only if stated in the BDS. If domestic preference shall be a bid-evaluation factor, the methodology for calculating the margin of preference and the criteria for its application shall be as specified in Section III, Evaluation and Qualification Criteria.</p> |
| 35 Evaluation of Bids | <p>35.1 The Purchaser shall evaluate each bid that has been determined, up to this stage of the evaluation, to be substantially responsive.</p> <p>35.2 To evaluate a Bid, the Purchaser shall only use all the factors, methodologies and criteria defined in this ITB Clause 35.</p> <p>35.3 To evaluate a Bid, the Purchaser shall consider the following:</p> <ul style="list-style-type: none"> (a) the Bid Price as quoted in accordance with clause 14; (b) Price adjustment for correction of arithmetic errors in accordance with ITB Sub-Clause 30.3; (c) Price adjustment due to discounts offered in accordance with ITB Sub-Clause 14.2; and 14.3 (d) Adjustments due to the application of the evaluation criteria specified in the BDS from amongst those set out in Section III, Evaluation and Qualification Criteria; (e) Adjustments due to the application of a domestic preference, in accordance with ITB Clause 34 if applicable. <p>35.4 The Purchaser's evaluation of a bid may require the consideration of other factors, in addition to the factors listed in ITB Sub-Clause 35.3, if specified in BDS. These factors may be related to the characteristics, performance, and terms and conditions of purchase</p> |

of the Goods and Related Services. The effect of the factors selected, if any, shall be expressed in monetary terms to facilitate comparison of bids

35.5 If so specified in the BDS, these Bidding Documents shall allow Bidders to quote for one or more lots, and shall allow the Purchaser to award one or multiple lots to more than one Bidder. The methodology of evaluation to determine the lowest-evaluated lot combinations, is specified in Section III, Evaluation and Qualification Criteria.

36 Comparison of Bids 36.1 The Purchaser shall compare all substantially responsive bids to determine the lowest-evaluated bid, in accordance with ITB Clause 35.

37 Post qualification of the Bidder 37.1 The Purchaser shall determine to its satisfaction whether the Bidder that is selected as having submitted the lowest evaluated and substantially responsive bid is qualified to perform the Contract satisfactorily.

37.2 The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 18.

37.3 An affirmative determination shall be a prerequisite for award of the Contract to the Bidder. A negative determination shall result in disqualification of the bid, in which event the Purchaser shall proceed to the next lowest evaluated bid to make a similar determination of that Bidder's capabilities to perform satisfactorily.

38 Purchaser's Right to Accept Any Bid, and to Reject Any or All Bids 38.1 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders.

Award of Contract

39 Award Criteria 39.1 The Purchaser shall award the Contract to the Bidder whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the Bidding Documents, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.

40 Purchaser's Right to Vary Quantities at Time of Award 40.1 At the time the Contract is awarded, the Purchaser reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section V, Schedule of Requirements, provided this does not exceed fifteen percent (15%) of the total quantity and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents.

- 41 Notification of Award**
- 41.1 Prior to the expiration of the period of bid validity, the Purchaser shall notify the successful Bidder, in writing, that its Bid has been accepted.
- 41.2 Until a formal Contract is prepared and executed, the notification of award shall constitute a binding Contract.
- 41.3 Upon the successful Bidder's furnishing of the signed Contract Form and performance security pursuant to ITB Clause 43, the Purchaser will promptly notify each unsuccessful Bidder and will discharge its bid security, pursuant to ITB Clause 20.4.
- 42 Signing of Contract**
- 42.1 Within Seven (7) days after notification, the Purchaser shall complete the Agreement, and inform the successful Bidder to sign it.
- 42.2 Within Seven (7) days of receipt of such information, the successful Bidder shall sign the Agreement.
- 43 Performance Security**
- 43.1 Within fourteen (14) days of the receipt of notification of award from the Purchaser, the successful Bidder, if required, shall furnish the Performance Security in accordance with the CC, using for that purpose the Performance Security Form included in Section VIII Contract forms. The Employer shall promptly notify the name of the winning Bidder to each unsuccessful Bidder and discharge the Bid Securities of the unsuccessful bidders pursuant to ITB Sub-Clause 20.4.
- 43.2 Failure of the successful Bidder to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security or execution of the Bid-Securing Declaration. In that event the Purchaser may award the Contract to the next lowest evaluated Bidder, whose offer is substantially responsive and is determined by the Purchaser to be qualified to perform the Contract satisfactorily.

Section II. Bidding Data Sheet (BDS)

The following specific data for the product to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

ITB Clause Reference	A. General
ITB 1.1	The Purchaser is: General Manager, State Mortgage and Investment Bank.
ITB 1.1	<p>The name and identification number of the Contract are:</p> <p>“SUPPLY, IMPLEMENTATION, CONFIGURATION, COMMISSIONING, TRAINING AND MAINTENANCE OF AN ENDPOINT DETECTION AND RESPONSE SOLUTION FOR SMIB ”</p> <p>Tender Number: SIMB/TD/2026/01/07</p> <p>To qualify for evaluation, bidders are required to bid for 100% of the items and quantities specified. Partial bids shall be treated as non-responsive and shall be rejected.</p>
ITB 2.1	The source of funding is: Government of Sri Lanka (GoSL)
	B. Contents of Bidding Documents
ITB 7.1	<p>For <u>Clarification of bid purposes</u> only, the Purchaser’s address is:</p> <p>Attention: Chief Manager (HR and Logistics)</p> <p>Address: State Mortgage and Investment Bank, No. 269, Galle Road, Colombo 03 Telephone: 011-7722879/723 e-mail: cmhrlog@smib.lk</p> <p>Clarifications may be requested not later than 07 days before the deadline for submission of bids.</p>

	C. Preparation of Bids		
ITB 13.1	Alternative bids shall not be considered. Options are not allowed, the bids submitted with options shall be treated as non-responsive and shall be rejected.		
	The bidder shall quote following minimum quantities:		
	Location – State Mortgage and Investment Bank		
	Item No.	Description of Item	Quantity /Units
	1	Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB	350
ITB 18.1 (a)	Manufacturer’s Authorization Certificates are required for SIEM solution.		
ITB 19.1	The bid validity period shall be Ninety days (90) days from the date of bid closure; accordingly, the bid shall be valid until 20, May 2026 .		
ITB 20.1	Bid shall include a Bid Security issued by a commercial bank licensed by the Central Bank of Sri Lanka in the format prescribed in Section IV “Bidding Forms – Bid Guarantee”		
ITB 20.2	<p>The amount of the Bid Security shall be as follows;</p> <p>Sri Lankan Rupees One hundred and five thousand (LKR 105,000) only.</p> <p>Bid Security shall be issued in favor of.</p> <p>General Manager State Mortgage and Investment Bank, No. 269, Galle Road, Colombo 03, Sri Lanka.</p>		
ITB 20.2 (f)	Bid Security shall be valid for a period of 30 days beyond the original validity period of bids up to June 19, 2026 , or beyond any period of extension subsequently requested under ITB clause 19.		
	D. Submission and Opening of Bids		

ITB 22.2 (c)	<p>The inner and outer envelopes shall bear the following identification marks:</p> <p>Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB.</p> <p>Contract Number: SMIB/TD/2026/01/07</p>
ITB 23.1	<p>For bid submission purposes, the Purchaser's address is:</p> <p>Attention: Chief Manager (HR and Logistics)</p> <p>Address: State Mortgage and Investment Bank., No. 269, Galle Road, Colombo 03, Sri Lanka.</p> <p>The deadline for the submission of bids is:</p> <p>Date: February 19, 2026</p> <p>Time: 1300 hrs</p>
ITB 26.1	<p>The bid opening shall take place at:</p> <p>Address: State Mortgage and Investment Bank., No. 269, Galle Road, Colombo 03, Sri Lanka.</p> <p>Date: February 19, 2026</p> <p>Time: 1300 hrs (immediately after deadline for bid submission)</p>
ITB 34.1	<p>Not applicable</p>
ITB 43	<p>The Performance Security acceptable to the Employer shall be the in the Standard Form of unconditional Bank Guarantee (as per the format given in the Bidding Document) issued by any commercial bank licensed by the Central Bank of Sri Lanka and the amount shall be 10% of the total contract price. Performance security shall be submitted within 14 working days of the date of notification of award from the employer.</p>

Section III. Evaluation and Qualification Criteria

This Section complements the Instructions to Bidders. It contains the criteria that the Purchaser use to evaluate a bid and determine whether a Bidder has the required qualifications.

Contents

1. Evaluation Criteria (ITB 35.3 (d))
2. Post-qualification Requirements (ITB 37.2)

1. Evaluation Criteria (ITB 35.3 (d))

The Purchaser's evaluation of a bid will be based on Evaluated Bid Price.

2. Post – Qualification Requirements (ITB 37.2)

After determining the lowest-evaluated bid in accordance with ITB Sub-Clause 36.1, the Purchaser shall carry out the post qualification of the Bidder in accordance with ITB Clause 37, using the following requirements.

(a) Financial Capability

- i. The Bidder shall furnish documentary evidence that it meets the following financial requirements:
- ii. Minimum average annual turnover in last three (3) years shall be 1.5 times of the bid price.
- iii. The bidder must demonstrate access to or availability of financial resources such as liquid assets, un-encumbered real assets, line of credit and other financial means, other than any contractual advance payment to meet the cash flow requirement of not less than Sri Lanka Rupees Fifteen Million (LKR 15 Million) or equivalent, and net of the bidder's other commitments for this project.
- iv. Audited statements of accounts of the company for the past three (03) years shall be submitted with the bid.

(b) Commercial and Technical Capability

The Bidder shall furnish documentary evidence to demonstrate that it meets the following requirements;

- i. Bidder shall be a legally registered company in Sri Lanka and has been in operation for the last five (05) years.
- ii. The bidder must provide a detailed list of similar projects or orders successfully completed during the last three (03) years, ending on the bid submission deadline, using the prescribed formats. The bidder should have successfully implemented at least three (03) similar projects within this period.
- iii. Bidders shall have technically competent as the authorized dealers/suppliers for brands/products offered in the bid for the last 3 years in supply, delivery installation, providing warranty, support and maintenance.
- iv. Documentary evidence to establish conformity of the goods/services to the technical specifications/standards in the bidding documents along with the Technical Specification Form.

Section IV. Bidding Forms

Table of Forms

1. Bid Submission Form
2. Price Schedule
3. Bid Guarantee
4. Manufacturer's Authorization

Bid Submission Form

[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: *[insert date (as day, month and year) of Bid Submission]*

No.: *[insert number of bidding process]*

To: *[* insert complete name of Purchaser]*

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda No.: *[insert the number and issuing date of each Addenda]*;
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services *[* insert a brief description of the Goods and Related Services]*;
- (c) The total price of our Bid without VAT, including any discounts offered is: *[insert the total bid price in words and figures]*;
- (d) The total price of our Bid including VAT, and any discounts offered is: *[insert the total bid price in words and figures]*;
- (e) Our bid shall be valid for the period of time specified in ITB Sub-Clause 19.1, from the date fixed for the bid submission deadline in accordance with ITB Sub-Clause 23.1, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (f) If our bid is accepted, we commit to obtain a performance security in accordance with ITB Clause 43 and CC Clause 17 for the due performance of the Contract;
- (g) We have no conflict of interest in accordance with ITB Sub-Clause 4.3;
- (h) Our firm, its affiliates or subsidiaries—including any subcontractors or suppliers for any part of the contract—has not been declared blacklisted by the National Procurement Agency;
- (k) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed.
- (l) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed: *[insert signature of person whose name and capacity are shown]*

In the capacity of *[insert legal capacity of person signing the Bid Submission Form]*

Name: *[insert complete name of person signing the Bid Submission Form]*

Duly authorized to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

Price Schedule

Item No (1)	Description of Goods or related services (2)	Category (3)	Qty. and unit (4)	Total Price Excluding VAT LKR (Year 1) (5)	Total Price Excluding VAT LKR (Year 2) (6)	Total Price Excluding VAT LKR (Year 3) (7)	Grand Total Price Excluding VAT LKR (8) = (5) + (6) + (7)
1	Supply, Implementation, Configuration, Commissioning, Monitoring, Training and Maintenance of an Endpoint Detection and Response (EDR) Solution for SMIB IFB Number - SMIB/BEC/2026/010	Licensing	350				
		Implementation	1				
		Support & Maintenance	1				
		Any Other					
Total LKR							
VAT LKR							
Total Price including VAT LKR							

Bid Guarantee

[this Bank Guarantee form shall be filled in accordance with the instructions indicated in brackets]

----- *[insert issuing agency's name, and address of issuing branch or office]* -----

***Beneficiary:** ----- *[name and address of Purchaser]*

Date: ----- *[insert (by issuing agency) date]*

BID GUARANTEE No.: ----- *[insert (by issuing agency) number]*

We have been informed that ----- *[insert (by issuing agency) name of the Bidder; if a joint venture, list complete legal names of partners]* (hereinafter called "the Bidder") has submitted to you its bid dated ----- *[insert (by issuing agency) date]* (hereinafter called "the Bid") for the supply of *[insert name of Supplier]* under Invitation for Bids No. ----- *[insert IFB number]* ("the IFB").

Furthermore, we understand that, according to your conditions, Bids must be supported by a Bid Guarantee.

At the request of the Bidder, we ----- *[insert name of issuing agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ----- *[insert amount in figures]* ----- *[insert amount in words]* upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has withdrawn its Bid during the period of bid validity specified; or
- (b) does not accept the correction of errors in accordance with the Instructions to Bidders (hereinafter "the ITB"); or
- (c) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form, if required, or (ii) fails or refuses to furnish the Performance Security, in accordance with the ITB.

This Guarantee shall expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the Contract signed by the Bidder and of the Performance Security issued to you by the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder that the Bidder was unsuccessful, otherwise it will remain in force up to ----- *(insert date)*

Consequently, any demand for payment under this Guarantee must be received by us at the office on or before that date.

[signature(s) of authorized representative(s)]

Manufacturer's Authorization

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid, if so indicated in the BDS.]

Date: *[insert date (as day, month and year) of Bid Submission]*
No.: *[insert number of bidding process]*

To: *[insert complete name of Purchaser]*

WHEREAS

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of Bidder]* to submit a bid the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 27 of the Conditions of Contract, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title: *[insert title]*

Duly authorized to sign this Authorization on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

Section V.

Schedule of Requirements

1. List of Goods and Delivery Schedule
2. Technical Specifications
3. Inspection and Testing

1. List of Goods and Delivery Schedule

Item No	Description of Goods	Quantity Units	Final (Project Site) Destination as specified in BDS	Delivery and Installation	Related Services
1	Supply, Implementation, Configuration, Commissioning, Monitoring, Training and Maintenance of an Endpoint Detection and Response (EDR) Solution for SMIB	350	SMIB Head Office, DR Site and all the branchers	Within 06 weeks from the date of letter of award.	Supply, delivery, Installation, Configuration, Commissioning and Training

2. Technical Specifications

Bidders are required to state their compliance to specifications/requirements against each and every criterion of the specification sheets. Incomplete specification compliance sheets shall be considered non- responsive

2.1 Endpoint Detection and Response (EDR) Solution

S.No.	Minimum Specification	Bidders Compliance		Technical Reference-Page Number/s
		YES/ NO	If “No” indicate/specify your offer	
Part 1: General Requirements				
1.1	Product Manufacture/s			
1.2	Product Version			
Part 2: Eligibility Requirements				
2.1	Solution MUST be “Off-the-Shelf,” meaning that Solution is commercially available and requires no further research or development and is part of an existing product line with a field-proven operational history (that is, it has not simply been tested in a laboratory or experimental environment). If any part of Solution is a fully compatible extension of a field-proven product line, it MUST have been officially announced on or before the date that the proposal is submitted.			
2.2	Solution should support a Cloud hosted model where the vendor provides the management infrastructure, operational monitoring, and upgrades.			
2.3	Interested parties MUST provide 24/7 technical support, including issue/problem reporting and assistance.			
2.4	Solution MUST seamlessly integrate with all leading Security Information & Event Management (SIEM) Solutions. Interested parties shall submit details of any dependencies together with the proposal.			
2.5	Solution should be compliance with ISO, SOC (Security Operations Center) & PCI standards such as (27001, SOC 2 Type II, PCI DSS)			
2.6	The proposed solution should be a leader in the latest Gartner Magic Quadrant for Endpoint Protection Platforms (EPP)			
2.7	The proposed solution should have performed with more than 98% technique level detection and have done the detections with zero configuration changes and zero number of			

	delayed detections according to the MITRE ENGenuity ATT&CK latest evaluation.			
2.8	Interested Parties shall indicate the adequate Skilled Human Resource availability to successfully complete the project within the agreed timeline.			
2.9	The proposed solution should have effectively detected with zero sub-steps missed according to the latest MITRE ENGenuity ATT&CK Evaluation report.			
2.10	The proposed solution should provide more than 98% of analytics detections evaluated in the MITRE ENGenuity ATT&CK Evaluation in the latest report.			
2.11	The proposed solution should be a leader in the latest Forrester Wave report for Extended Detection and Response Platforms.			
2.12	The proposed solution shall run on a Single Agent (compatible for Windows, Mac, and Linux OS) and Single Console to reduce complexity.			
2.13	Proposed solution should be deployed and already in operation in at least 3 well-known organizations in Sri Lanka.			
2.14	Proposed solution must have at least one reference where solution is deployed and operational with at least 3,000 endpoints.			
2.15	Proposed solution deployment and updates (agent, policies, settings, etc..) are available globally and where possible should not require forced rebooting during installation/upgrade without degrading performance of the proposed Endpoint Detection & Threat Prevention solution and the respective endpoint.			
Part 3: Endpoint Detection & Response Solution General Requirements				
3.1.	The proposed solution must be tamper-resistant and protect endpoint sensors against attempts to modify.			
3.2.	Proposed solution must continuously collect data on all the entities and their activities within the environment such as: <ul style="list-style-type: none"> ○ File interaction – create, open, rename, delete, execute. ○ Process execution (including process tree). ○ User login. ○ Network traffic. ○ Registry changes. ○ Installed software. 			
3.3.	The proposed solution must support the display of entity and activity data. Search			

	behavioral patterns in all fields of coverage (users, files, machines, network traffic).			
3.4.	The solution shall be able to easily identify the root cause of a security event. The Root cause analysis must simplify investigations for the team by identifying the sequence of events and root cause of alerts.			
3.5.	Proposed solution must support cross-organization queries. Search for the occurrence of process, file, network, or user activities across all endpoints.			
3.6.	Proposed solution must support the means to execute forensic investigation: <ul style="list-style-type: none"> Investigation of running processes or files. Machine-level investigation. 			
3.7.	Solution should have an evasion resistant virtual environment in which previously unknown file submissions are detonated to determine real-world effects and behavior.			
3.8.	The solution should provide a visual process tree browser for detected threats.			
3.9.	Solution should provide the option to mark discovered incidents as threats or duplicate threats.			
3.10.	Solution should support mechanism to define and assign various levels of security analysts automatically and manually based on detected incident criteria such as severity, host IP & port, username & domain.			
3.11.	Ability for an analyst to add notes/comments to an event.			
3.12.	Ability to notify assigned analysts of the incident via multiple communication methods such as email, slack and syslog.			
3.13.	Options to set the status of an issue or event (i.e., resolved, in progress, unresolved) or similar workflow.			
3.14.	Proposed solutions must support isolation and mitigation of malicious presence and activity globally across the entire environment.			
3.15.	Alert data related to threat detections should be available in the Management Console for at least about 6 months.			
3.16.	The proposed solution must support real-time dynamic identification and analysis of malicious content to detect and prevent zero-day attacks. It should provide in-depth forensics insights to help identify the source of threats and showcase a detail action tree of the incidents (these data should be available for minimum of 30 days) and should be accessible through the dashboards for other			

	<p>investigations, and should be accessible through the dashboards for further investigations regardless of the device state (online or offline)</p> <p>For example,</p> <ul style="list-style-type: none"> • Local IP address of the endpoint. • Logged in User ID with timestamps. • All process & service execution including admin tools and CMD commands. • All PowerShell Activities on endpoint • Suspicious File Activities (Zip, RAR & Scripts written). • Removeable Media Usage • Registry Edits. • Network listening ports on endpoints. • Network connections details. 			
3.17.	The proposed solution must include threat hunting. Search for malicious presence by known Indicators of Compromise. Indicate response times, techniques, tactics, and processes.			
3.18.	The proposed solution must provide encrypted communication between the central EDR (Endpoint Detection and Response) management console and the agents on the endpoints or servers.			
3.19.	The proposed solution should provide a dedicated proprietary secure on-premise agent proxy to facilitate secure communication between the EDR agents and the cloud management console.			
3.20.	The proposed solution agent proxy should facilitate and manage secure communication between the EDR agents and the management console, and provide agent upgrades and content updates.			
3.21.	The proposed agent proxy should also act as an EDR agent update provider with the ability to cache updates & upgrades centrally and distribute the required updates and upgrades to the agents as needed, so that the agents does not have to individually download the updates directly from the proposed solution management console.			
3.22.	The proposed solution agent proxy should also provide the facility to do staged deployment of EDR agent updates and			

	upgrades so that the latest update/upgrades are first deployed in the test environment.			
3.23.	The proposed agent proxy should support the deployment in a High Availability (HA) mode, in order to eliminate single point of failure. Where, when one agent proxy fails the secondary agent proxy shall automatically assume responsibility of the primary agent proxy, in order to continue providing agent proxy services.			
3.24.	The proposed solution EDR agents should be able to identify agent proxy failures and automatically sense the redundant available agent proxy to resume normal operation, without manual intervention.			
3.25.	The proposed solution EDR agent should automatically opt to directly communicate with the solution management console for communication and updates when outside of organizational internal network without any manual intervention.			
3.26.	Agent proxy should be natively available from the same vendor so that configuration, integration and management of the agent proxy/proxies shall also be handled seamlessly from the same management console of the proposed solution.			
3.27.	The agent should support the configuration and updating of proxy parameters from the management console to ensure communication through a web proxy without having to repackage and redeploy the agent.			
3.28.	The agent should support the ability to be configured with more than 2 web proxies/agent proxies to ensure redundancy and to eliminate single point of failure.			
3.29.	EDR agents should be able to leverage the OEMs threat intelligence database to prevent previously seen unknown malware.			
3.30.	The solution should have a mechanism to collect logs centrally and forward them to the EDR tenant securely and efficiently instead of sending them directly from individual endpoints.			
3.31.	The solution should support high availability and redundancy for the log collector to ensure continuous operation.			

3.32.	The centralized log collector that comes with the proposed solution must be secure and hardened.			
3.33.	Proposed solution must support isolation and mitigation of malicious presence and activity on the endpoint, via remote operations, including and not limited to: <ul style="list-style-type: none"> I. Ability to run a coordinated command (such as CMD/PowerShell interface). II. Running scripts such as Perl/Python/Ruby or files from a network location or mapping a drive. III. Isolating an endpoint or server from the network. IV. Deleting individual file, folders and exe (including active run files). V. Quarantine a file (including active run files). VI. Kill a process. 			
3.34.	Proposed solution must support incident response automation (such as, incident custom rules for common scenarios available off-the-shelf as part of the solution and ability to define customized response workflows).			
3.35.	Solution custom detection rules should trigger automated workflows.			
3.36.	The solution must enable users to filter, sort, and aggregate incident data for efficient analysis, allowing quick identification of security issues and speeding up investigations with additional host context.			
3.37.	Solution must have filter options for convenience of incident data analysis, not limited to incident id, status, severity, MITRE TTPs, host, detection sources, etc.			
3.38.	The proposed solution should enable the integration of 3rd party security solutions through API (Application Programming Interfaces).			
3.39.	The proposed solution should have pre-built 3rd party integrations out-of-the-box.			
3.40.	The proposed solution should detect authentication spamming, brute force, attempt same password for many accounts and excessive logins through single agent and without the introduction of additional licenses or costs.			
3.41.	Should detect irregularities at attempting resource access using single agent without additional licensing or costs.			
3.42.	Should have visibility of active directory environment and identify potentially malicious account activity.			

3.43.	The proposed solution should be able to detect the most amount of attack sub-steps and prevent malware, evasive and zero-day threats with minimal misses and configuration changes. Please provide independent 3rd party documentation for evidence.			
3.44.	Proposed solution should be able to track adversary Techniques, Tactics & Procedures. The details of adversary, Tactics, Techniques, and Procedures (TTP)s should be available in the management console.			
3.45.	The proposed solution should have an in-built mechanism to initiate secure remote session for real-time response from the base license itself without having to purchase additional licenses.			
Part 4: Endpoint Detection & Threat Prevention Capabilities and Features				
4.1.	Solution shall have machine learning capabilities and the ability to detect and block malicious files without relying on daily/weekly definition updates. Also, shall have the ability to detect and block bad behaviors exhibited from known-good files (such as outlined in the MITRE ATT&CK framework).			
4.2.	The proposed solution shall be able to detect file less attack and script base attack without using signatures and automatically kill the process based on policy settings.			
4.3.	The solution shall use signature-less algorithm to prevent malware.			
4.4.	Solution should be able to detect known threats by analyzing the characteristics of samples file prior to execution.			
4.5.	The solution should protect the endpoint against malware, even when the system is not connected to the network and respond appropriately to sophisticated threats in real time.			
4.6.	The solution must find and eradicate threats across endpoints, allowing real-time scanning and elimination of malicious files anywhere in the environment.			
4.7.	The solution must provide automated and manual mechanisms to find and eradicate detected threats and artifacts across all endpoints.			
4.8.	The solution shall have the capability to quarantine unknown and zero-day malware.			
4.9.	The solution should leverage Artificial Intelligence or Machine Learning to analyze files pre-execution.			
4.10.	The solution should have the capability to forward unknown files to a cloud scale threat emulation engine.			

4.11.	The solution should support analysis of a broad range of file types, including executable programs, Microsoft Office files, Dynamic link (.dll), (APK) files etc. and should support file sizes up to 100MB			
4.12.	The proposed solution should be able to do dynamic unpacking and to identify and unpack files that have been encrypted using custom/open source methods for the analysis.			
4.13.	The solution should leverage Artificial Intelligence or Machine Learning to analyze behaviors while a file is running.			
4.14.	The proposed solution must identify malicious files and prevent them from execution, including viruses, trojans, ransomware, spyware, and crypto miners using machine learning and behavioral techniques before it could create any damage to respective systems.			
4.15.	Proposed solution must identify malicious behavior of executed files, running processes, registry modifications, or memory access and terminate them at runtime, or raise an alert (exploits, fileless, Macros, PowerShell, WMI, etc.)			
4.16.	The solution must enable the enforcement of host-based firewall policy on organization endpoints, allowing control over communications and providing visibility into network connections.			
4.17.	The solution host-based firewall must support the creation of different firewall rules within the host firewall policy, ensuring reusability across all host firewall profiles.			
4.18.	The solution should support single firewall rule to apply for multiple operating systems.			
4.19.	The solution must seamlessly integrate with the Windows Security Center, applying rules to devices. It should include a Host Firewall Events table for easy tracking of enforcement activities across the organization.			
4.20.	The solution should enforce different rules when the endpoint is located within the organization's internal network, and when it is outside.			
4.21.	Proposed solution should have built-in Identity Threat Detection features and functionality to provide detection and protection against identity-based attacks.			
4.22.	Proposed solution should have mechanism and Identity Threat Detection functionality to provide identity hygiene and proactive protection against identity-based attack threat landscape.			

4.23.	Proposed solution should provide insight into host and user risk view.			
4.24.	Proposed solution should detect & prevent MFA spamming.			
4.25.	Proposed solution should prevent brute force, password spray, and excessive logins.			
4.26.	The proposed solution must identify and block/alert on lateral movement (SMB relay, pass the hash).			
4.27.	Proposed solution should have UEBA module which utilizes machine learning and behavioral analysis in order to profile users and entities.			
4.28.	UEBA of the proposed solution should analyze and alert on behaviors that are anomalous and suspicious that may indicate compromised account or malicious insider through single agent architecture and without the inclusion of additional licenses or costs.			
4.29.	UEBA of the proposed solution should gather comprehensive data, including user activities, network traffic, and access logs, etc, to enable the creation of a baseline and to analyze user behavior through single agent and without the introduction of supplementary licenses or additional costs.			
Part 5: Device Control Features				
5.1.	Solution should include the capability to manage and control the use of USB peripheral devices. (Allow Read & Write, Read Only, Block)			
5.2.	Device control of the proposed solution should provide easy configuration to allow blocked USB devices through device activity logs.			
5.3.	Solution device control should include the capability to manage and control access of both USB & Bluetooth devices (Allow, Block)			
5.4.	Device control of the proposed solution should provide device control to be implemented through multiple device definition levels such as device id, device family, device type etc.			
5.5.	Device control of the proposed solution should log device activity of allowed and blocked devices.			
5.6.	Solution must provide the USB device control management, configuration, and visibility from the same single console.			
5.7.	Solution should provide USB device control policies based on endpoints, host IP address & ranges, host name, domain and username.			

5.8.	Proposed solution should include mechanisms to manipulate embedded hardware modules such as (Wireless, Bluetooth, etc) to disable, enable and stop.			
5.9.	Proposed solution should have capability to enable and manage disk encryption of endpoints using native-full volume encryption features and partial-volume encryption (ex: BitLocker, FileVault)			
5.10.	Proposed solution should enable and manage full disk and partial disk encryption as part of the EDR base license, without having to purchase additional licensing.			
Part 6: Vulnerability Management				
6.1.	The proposed solution should have a built-in vulnerability assessment scanner to discover vulnerabilities related to operating system and installed 3rd party applications.			
6.2.	The proposed solution's OS and application vulnerability assessment scanner module should provide filtering of the identified vulnerabilities based on OS, Machine Type, etc.			
6.3.	The proposed solution should have real-time visibility into vulnerability exposure and current patch levels in endpoints for both OS level and 3 rd party applications vulnerabilities.			
6.4.	OS and application vulnerability assessment scanner module of the proposed solution should map the discovered vulnerabilities to the specific CVE ID.			
6.5.	The proposed solution must provide OS and application vulnerability module monitoring and visibility from the same single console.			
Part 7: Agent Features				
7.1.	Use of signature-less algorithm to detect and prevent malware.			
7.2.	Use of AI/ML powered Static and Behavioral analysis to detect and prevent a wide range of attacks in real time.			
7.3.	Solution should support Intelligent Run-time Memory Analysis with advanced detectors used to analyze modern threats utilizing a multitude of evasion techniques.			
7.4.	Ability to enable on-demand scanning and to configure scheduled-scanning for all endpoints.			
7.5.	Host-based firewall controller to control network connectivity.			
7.6.	Ability to discover unmanaged and unprotected endpoints.			

7.7.	Application vulnerability scanner for both OS and application inventory vulnerability mapping.			
7.8.	Agent should have User and Entity Behavior Analytics (UEBA) module which establishes a baseline and profiles users based on behaviors.			
7.9.	Agent protection should be available even though endpoint resources get exhausted due to sudden hardware resource requirement spikes.			
7.10.	Agent should also encompass security features that enable identity hygiene and help detection and protection of identity-based attacks.			
Part 8: Operating System Platform Support				
8.1.	Agent should support the deployment to the following Windows Clients versions: <ul style="list-style-type: none"> • Windows 7 (SP1) • Windows 10 (Update 22H2) • Windows 10 (Updates 21H2, 21H1, 20H2, 19H2) • Windows 10 IoT (Internet of Things) Core • Windows 10 IoT Enterprise • Windows 11 - Update 24H2 / Update 23H2 / Update 22H2 			
8.2.	Agent should support the deployment to the following Windows Server versions: <ul style="list-style-type: none"> • Windows Server Core 2019, 2012 • Windows Server 2025, 2022, 2019, 2016, 2012 R2, 2012, 2008 R2 SP1 			
8.3.	Agents should support for macOS endpoints, spanning 3 years in alignment with Apple End of Life (EOL) policy: <ul style="list-style-type: none"> • macOS 12.X Monterey • macOS 13.X Ventura • macOS 14 Sonoma • macOS 15 Sequoia • macOS 26 Tahoe 			
8.4.	Agent should support for the following Linux environments: <ul style="list-style-type: none"> • AlmaLinux 8/9 • CentOS (6.7+, 7.0-7.9, 8.0, 8.0 aarch64) • CentOS Stream 8 / aarch64 • CentOS Stream 9 • Debian (9, 10, 11, 12) • Oracle (6.7+, 7, 8, 9, 10) • Rocky Linux 8 / 9 • RHEL 6 (supports 6.7 and above) / 7 / 8 / 8 aarch64 / 9 / 9 aarch64 / 10 / 10 aarch64 • openSUSE Leap 15.1 / 15.2 / 15.3 			

	<ul style="list-style-type: none"> SUSE Linux Enterprise Server 11 / 12 / 15 Ubuntu 12.04 / 14 / 16 / 18 / 20 / 22 / 24 			
Part 9: Operations & Policy Management				
9.1.	Proposed solution is fully manageable via Central Cloud Console Administrator.			
9.2.	Proposed solution management console must enable the set up & push policies, run tasks, collect logs, and get notifications and an overall security overview of the network via a central web-based management console.			
9.3.	Proposed solution must have a light footprint for minimal impact on the endpoint/server performance. Indicate the expected maximum RAM, CPU, Bandwidth consumption etc.			
9.4.	Proposed solution must provide policy and rule set up & configuration for mobile endpoints from same unified single console.			
9.5.	Proposed solution management console should notify administrators of risky and unsafe policies at the time of creation of policies.			
9.6.	Proposed solution should also provide capability to create user-based policies in addition to device-based policies. User-based policies should be based on per use as well as per group of users.			
9.7.	User-based policies of proposed solution should supersede device-based policies.			
Part 10: Central Cloud Management Console				
10.1.	The solution should provide a web-based console that allows administrators to access the management interface from any machine.			
10.2.	The proposed solution must provide capability to only allow tenant access to authorized users with approved IP addresses and domains.			
10.3.	Management console should provide granular role-based access to a tenant to enable role delegation and structured management of endpoints.			
10.4.	The proposed solution should provide updates and console connectivity through a separate dedicated proxy server for closed environments that have endpoints which do not have direct outbound connectivity.			
10.5.	The proposed solution should provide through the management console, convenient integration & console connectivity settings for the dedicated proxy server, to update content of endpoints for such closed environments.			
10.6.	The proposed solution should provide convenient management of configuration			

	changes of parameters for the proxy server through the management console without the use of scripts or having to repackage agent.			
10.7.	Proxy server of the proposed solution for closed environments should be from the same vendor of the proposed EDR solution for native integration and seamless management from the same management console.			
10.8.	The proposed solution management console should provide ability to configure agent with more than 2 web proxies/agent proxies.			
10.9.	The proposed solution should provide secure communication and connectivity with the management console for both outbound and inbound.			
10.10.	The proposed solution should centrally collect and process alerts in real-time.			
10.11.	The solution should have centralized policy management and reporting architecture that can scale on a single console.			
10.12.	Proposed solution should provide capability to select the datacenter location of the management console and have custom management console URL at tenant activation.			
10.13.	Management console of the proposed solution should provide ability to create aggregated security rules for host-based firewall, device control and disk encryption in a single consolidated policy.			
10.14.	Management console should have list of pre-built dashboard widgets with the ability to create customer widgets based on pre-existing widgets and query-based widgets for fully customizable widgets.			
10.15.	Management console should have list of pre-defined reports and should also provide mechanism to create fully customizable reports based on both pre-defined reports and query-based reports.			
10.16.	The proposed solution must support connection to Active Directory.			
10.17.	The proposed solution should have the option to provide dynamic policy assignment based on device attributes and usernames.			
10.18.	Policy modifications should be applied in near real time by the proposed solution.			
10.19.	The proposed solution should specify a schedule for downloading updates, with the ability to disable automatic updates.			
10.20.	Provide mechanism to stage the agent update process to endpoints in a test environment prior to being deployed in the production environment.			

10.21.	Solution should provide ability to cache agent update in order to facilitate agent update control and test environment staging.			
10.22.	Solution agent update control mechanism should provide agent update automation capabilities in order to automate agent update workflow and deployment (for example staging environment will always have latest version “n” while production environment shall maintain version “n-1”)			
10.23.	The proposed solution should support integration with email infrastructure to notify security personnel in case of alerts.			
10.24.	Proposed solution shall provide log collection, retention, and integration with SIEM.			
10.25.	Management console should provide the ability to specify user account inactive time period for administrators to disable access for the management console.			
Part 11: Managed Detection & Response (MDR)				
11.1.	Managed Detection & Response Services (MDR) should provide 24/7 continuous monitoring.			
11.2.	Solution should include 24/7 proactive threat hunting service to avoid possible zero-day attacks, APT attacks etc.			
11.3.	Provided MDR service must perform alert investigation & root cause analysis for incidents that take place.			
11.4.	The proposed MDR services should have the capability to provide 24x7 monitoring and incident escalation.			
11.5.	Proposed MDR service must perform manual threat hunting and produce a report at least once a month to provide insights and detailed information on the threat hunting efforts that were conducted.			
11.6.	MDR services must provide and establish a method for daily SOC monitoring updates.			
11.7.	Proposed MDR services must provide incident reports which include threat detection data, platform analysis and root cause analysis (RCA) with proof and recommendation document.			
11.8.	MDR services must be proposed with monthly executive summary.			
11.9.	MDR services must be proposed with clearly detailed SLA including related SLA documents detailing service levels and commitments.			
11.10.	Proposed MDR services must provide endpoint protection platform training for at least five company staff on the basics of incident management & alert handling.			

11.11.	Proposed MDR service should at least have 3 references where MDR services are provided for critical operations in Sri Lanka.			
Part 12: Support & Services				
12.1.	Should provide 3-year 24 x 7 support through an OEM certified service support center located locally within Sri Lanka.			
12.2.	The proposed vendor or authorized agent should have a certified authorized 24/7 technical support center in Sri Lanka, which includes support via phone, email, and remote assistance which operates with certified engineers.			

Note: Product Brochure(s) should be attached

2.2 Additional Explanations

1. Hardware will be provided by State Mortgage and Investment bank.

2.3 EDR Solution Implementation & Support and Maintenance Team Composition

Role / Title	Minimum No. of Resources	Minimum Experience	Required Certifications	Minimum Academic Qualifications
Engineer	1	2 years	From proposed vendor/product	Bachelor's Degree in IT / Computer Science / Engineering
Senior Engineer	2	5 Years	From proposed vendor/product	Bachelor's Degree in IT / Computer Science / Engineering

2.4 EDR Solution – SLA

The successful bidder shall supply, deliver, install, configure, and commission the required solution within six (6) weeks from the date of the Letter of Award. Failure to deliver the required items within this period shall render the supplier liable to pay liquidated damages at the rate of one percent (1%) of the total contract value for each complete week of delay, and such amounts will be deducted from the payment due to the supplier

2.5 End Point Detection and Response Monitoring (EDR) – SLA

2.5.1 Service Availability

Service Component	SLA Requirement
EDR Monitoring Service	24×7×365 continuous operations
EDR Platform Uptime	≥ 99.5% per month
Scheduled Maintenance	Max 4 hours/month with 48-hour notice

2.5.2 Support Response & Severity SLAs

Priority Level	Initial Response Time	Client Notification Time	Status Update Frequency	Target Resolution / Containment Time
Critical	Within 15 minutes from alert validation	Within 30 minutes	Every 1 hour until containment	Within 4 hours (containment), full resolution as soon as possible
High	within 30 minutes from alert validation	Within 2 hours	Every 2 hours until containment	Within 8 hours or by end of same business day
Medium	within 1 Hour from alert validation	Within 6 hours	Daily until closure	Within 3 business days
Low	Within 2 hours from alert validation	Within 12 hours	Weekly or as part of trend analysis	Within 5 business days (as applicable)

2.5.3 Reporting Requirements

Report Type	Frequency	Content
Monthly Incident Report	Monthly	KPI metrics & incident summaries
Quarterly Review Meeting	Quarterly	Governance review & improvements

2.5.4 Penalty Structure

SLA Breach	Penalty
Platform Availability < 99.5%	5% penalty
Platform Availability < 95%	10% penalty
Platform Availability < 90%	15% penalty

3. Inspections and Tests

Inspection will be carried out based on the provided specification in Section V.

The purchaser will provide test cases for User Acceptance Testing (UAT) to be conducted once the necessary installations and configurations are completed. Final acceptance will be upon successful UAT.

Section VI Conditions of Contract

1. Definitions

1.1 The following words and expressions shall have the meanings hereby assigned to them:

- (a) “Contract” means the Contract Agreement entered into between the Purchaser and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- (b) “Contract Documents” means the documents listed in the Contract Agreement, including any amendments thereto.
- (c) “Contract Price” means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- (d) “Day” means calendar day.
- (e) “Completion” means the fulfilment of the supply of Goods to the destination specified and completion of the Related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.
- (f) “CC” means the Conditions of Contract.
- (g) “Goods” means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Purchaser under the Contract.
- (h) “Purchaser” means the entity purchasing the Goods and Related Services, as specified in the Contract Data.
- (i) “Related Services” means the services incidental to the supply of the goods, such as insurance, installation, training and initial maintenance and other such obligations of the Supplier under the Contract.
- (j) “Subcontractor” means any natural person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.
- (k) “Supplier” means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Contract Agreement.
- (l) “The Project Site,” where applicable, means the place named in the Contract Data.

- 2. Contract Documents**
 - 2.1 Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.
- 3. Fraud and Corruption**
 - 3.1 The Government of Sri Lanka requires the Purchaser as well as bidders, suppliers, contractors, and consultants to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy:
 - (i) “Corrupt practice” means offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
 - (ii) “Fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
 - (iii) “Collusive practice” means a scheme or arrangement between two or more bidders, with or without the knowledge of the Purchaser to establish bid prices at artificial, non-competitive levels; and
 - (iv) “Coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.
- 4. Interpretation**
 - 4.1 If the context so requires it, singular means plural and vice versa.
 - 4.2 Entire Agreement

The Contract constitutes the entire agreement between the Purchaser and the Supplier and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.
 - 4.3 Amendment

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.
 - 4.4 Severability

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

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| 5. Language | <p>5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Supplier and the Purchaser, shall be written in English language. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified, in which case, for purposes of interpretation of the Contract, this translation shall govern.</p> <p>5.2 The Supplier shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Supplier.</p> |
| 6. Joint Venture, Consortium or Association | <p>6.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Purchaser for the fulfilment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Purchaser.</p> |
| 7. Eligibility | <p>7.1 All goods supplied under this contract shall be complied with applicable standards stipulated by the Sri Lanka Standards Institute. In the absence of such standards, the Goods supplied shall be complied to other internationally accepted standards, such as British Standards.</p> |
| 8. Notices | <p>8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the Contract Data. The term “in writing” means communicated in written form with proof of receipt.</p> <p>8.2 A notice shall be effective when delivered or on the notice’s effective date, whichever is later.</p> |
| 9. Governing Law | <p>9.1 The Contract shall be governed by and interpreted in accordance with the laws of the Democratic Socialist Republic of Sri Lanka.</p> |
| 10. Settlement of Disputes | <p>10.1 The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.</p> <p>10.2 If, after twenty-eight (28) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract. Arbitration proceedings shall be conducted in accordance with the Arbitration Act No:11 of 1995.</p> |

	10.3	Notwithstanding any reference to arbitration herein, (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and (b) The Purchaser shall pay the Supplier any monies due the Supplier.
11. Scope of Supply	11.1	The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.
12. Delivery and Documents	12.1	Subject to CC Sub-Clause 32.1, the Delivery of the Goods and Completion of the Related Services shall be in accordance with the Delivery and Completion Schedule specified in the Schedule of Requirements. Where applicable the details of shipping and other documents to be furnished by the Supplier are specified in the Contract Data .
13. Supplier's Responsibilities	13.1	The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with CC Clause 11, and the Delivery and Completion Schedule, as per CC Clause 12.
14. Contract Price	14.1	Prices charged by the Supplier for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid.
15. Terms of Payment	15.1	The Contract Price, shall be paid as specified in the Contract Data .
	15.2	The Supplier's request for payment shall be made to the Purchaser in writing, accompanied by invoices describing, as appropriate, the Goods delivered and Related Services performed, and by the documents submitted pursuant to CC Clause 12 and upon fulfilment of all other obligations stipulated in the Contract.
	15.3	Payments shall be made promptly by the Purchaser, but in no case later than twenty-eight (28) days after submission of an invoice or request for payment by the Supplier, and after the Purchaser has accepted it.
16. Taxes and Duties	16.1	The Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.
17. Performance Security	17.1	If required as specified in the Contract Data , the Supplier shall, within fourteen (14) days of the notification of contract award, provide a performance security of Ten percent (10%) of the Contract Price for the performance of the Contract.
	17.2	The proceeds of the Performance Security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
	17.3	As specified in the Contract Data , the Performance Security, if required, shall be in Sri Lanka Rupees and shall be in the format

stipulated by the Purchaser in the **Contract Data**, or in another format acceptable to the Purchaser.

- 17.4 The Performance Security shall be discharged by the Purchaser and returned to the Supplier not later than twenty-eight (28) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations.

18. Copyright

- 18.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Purchaser by the Supplier herein shall remain vested in the Supplier, or, if they are furnished to the Purchaser directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

19. Confidential Information

- 19.1 The Purchaser and the Supplier shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Supplier may furnish to its Subcontractor such documents, data, and other information it receives from the Purchaser to the extent required for the Subcontractor to perform its work under the Contract, in which event the Supplier shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Supplier under CC Clause 19.

- 19.2 The Purchaser shall not use such documents, data, and other information received from the Supplier for any purposes unrelated to the contract. Similarly, the Supplier shall not use such documents, data, and other information received from the Purchaser for any purpose other than the performance of the Contract.

- 19.3 The above provisions of CC Clause 19 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.

- 19.4 The provisions of CC Clause 19 shall survive completion or termination, for whatever reason, of the Contract.

20. Subcontracting

- 20.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under the Contract if not already specified in the bid. Such notification, in the original bid or later shall not relieve the Supplier from any of its obligations, duties, responsibilities, or liability under the Contract.

- 20.2 Subcontracts shall comply with the provisions of CC Clauses 3 and 7.

21. Specifications and Standards	<p>21.1 Technical Specifications and Drawings</p> <p>(a) The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section V, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.</p> <p>(b) The Supplier shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.</p> <p>(c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with CC Clause 32.</p>
22. Packing and Documents	<p>22.1 The Supplier shall pack the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.</p>
23. Insurance	<p>23.1 Unless otherwise specified in the Contract Data, the Goods supplied under the Contract shall be fully insured against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery.</p>
24. Transportation	<p>24.1 Unless otherwise specified in the Contract Data, responsibility for arranging transportation of the Goods shall be a responsibility of the supplier.</p>
25. Inspections and Tests	<p>25.1 The Supplier shall at its own expense and at no cost to the Purchaser carry out all such tests and/or inspections of the Goods and Related Services as are specified in the Contract Data.</p> <p>25.2 The inspections and tests may be conducted on the premises of the Supplier or its Subcontractor, at point of delivery, and/or at the Goods' final destination, or in another place as specified in the Contract Data. Subject to CC Sub-Clause 25.3, if conducted on the premises of the Supplier or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Purchaser.</p> <p>25.3 The Purchaser or its designated representative shall be entitled to attend the tests and/or inspections referred to in CC Sub-Clause</p>

25.2, provided that the Purchaser bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all traveling and board and lodging expenses.

25.4 Whenever the Supplier is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Purchaser. The Supplier shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Purchaser or its designated representative to attend the test and/or inspection.

25.5 The Purchaser may require the Supplier to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Supplier's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Supplier's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.

25.6 The Supplier shall provide the Purchaser with a report of the results of any such test and/or inspection.

25.7 The Purchaser may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Purchaser, and shall repeat the test and/or inspection, at no cost to the Purchaser, upon giving a notice pursuant to CC Sub-Clause 25.4.

25.8 The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Purchaser or its representative, nor the issue of any report pursuant to CC Sub-Clause 25.6, shall release the Supplier from any warranties or other obligations under the Contract.

26. Liquidated Damages

26.1 Except as provided under CC Clause 31, if the Supplier fails to deliver any or all of the Goods by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the **Contract Data** of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those **Contract Data**. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to CC Clause 34.

27. Warranty

- 27.1 The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 27.2 Subject to CC Sub-Clause 21.1(b), the Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.
- 27.3 Unless otherwise specified in the **Contract Data**, the warranty shall remain valid for thirty six (36) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the **Contract Data**.
- 27.4 The Purchaser shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Purchaser shall afford all reasonable opportunity for the Supplier to inspect such defects.
- 27.5 Upon receipt of such notice, the Supplier shall, within the period specified in the **Contract Data**, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Purchaser.
- 27.6 If having been notified, the Supplier fails to remedy the defect within the period specified in the **Contract Data**, the Purchaser may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

28. Patent Indemnity

- 28.1 The Supplier shall, subject to the Purchaser's compliance with CC Sub-Clause 28.2, indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:
- (a) the installation of the Goods by the Supplier or the use of the Goods in the country where the Site is located; and
 - (b) the sale in any country of the products produced by the Goods.

Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other

equipment, plant, or materials not supplied by the Supplier, pursuant to the Contract.

- 28.2 If any proceedings are brought or any claim is made against the Purchaser arising out of the matters referred to in CC Sub-Clause 28.1, the Purchaser shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 28.3 If the Supplier fails to notify the Purchaser within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Purchaser shall be free to conduct the same on its own behalf.
- 28.4 The Purchaser shall, at the Supplier's request, afford all available assistance to the Supplier in conducting such proceedings or claim, and shall be reimbursed by the Supplier for all reasonable expenses incurred in so doing.
- 28.5 The Purchaser shall indemnify and hold harmless the Supplier and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Supplier may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Purchaser.

29. Limitation of Liability

- 29.1 Except in cases of criminal negligence or wilful misconduct,
 - (a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser and
 - (b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier to indemnify the purchaser with respect to patent infringement

30. Change in Laws and Regulations

- 30.1 Unless otherwise specified in the Contract, if after the date of 28 days prior to date of Bid submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Sri Lanka that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be

correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with CC Clause 14.

31. Force Majeure

31.1 The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

31.2 For purposes of this Clause, “Force Majeure” means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

31.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

32. Change Orders and Contract Amendments

32.1 The Purchaser may at any time order the Supplier through notice in accordance CC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:

- (a) Drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
- (b) The method of shipment or packing;
- (c) The place of delivery; and
- (d) The Related Services to be provided by the Supplier.

32.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier’s performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Supplier’s receipt of the Purchaser’s change order.

32.3 Prices to be charged by the Supplier for any Related Services that might be needed but which were not included in the Contract shall

be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

- 32.4 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

33. Extensions of Time

- 33.1 If at any time during performance of the Contract, the Supplier or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to CC Clause 12, the Supplier shall promptly notify the Purchaser in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 33.2 Except in case of Force Majeure, as provided under CC Clause 31, a delay by the Supplier in the performance of its Delivery and Completion obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to CC Clause 26, unless an extension of time is agreed upon, pursuant to CC Sub-Clause 33.1.

34. Termination

- 34.1 Termination for Default
- (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:
- (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to CC Clause 33;
 - (ii) if the Supplier fails to perform any other obligation under the Contract; or
 - (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in CC Clause 3, in competing for or in executing the Contract.
- (b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to CC Clause 34.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

34.2 Termination for Insolvency.

- (a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser

34.3 Termination for Convenience.

- (a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- (b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
 - (i) to have any portion completed and delivered at the Contract terms and prices; and/or
 - (ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.

35. Assignment

35.1 Neither the Purchaser nor the Supplier shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

Section VII. Contract Data

Contract Data

The following Contract Data shall supplement and / or amend the Conditions of Contract (CC).
Whenever there is a conflict, the provisions herein shall prevail over those in the CC.

CC 1.1(h)	The Purchaser is: General Manager, State Mortgage and Investment Bank
CC 1.1 (l)	The Project Site(s)/Final Destination(s) are: State Mortgage and Investment Bank, No. 269, Galle Road, Colombo 03.
CC 8.1	<p>For <u>notices</u>, the Purchaser's address shall be:</p> <p>Attention: Chief Manager (HR and Logistics) Address: State Mortgage and Investment Bank, No. 269, Galle Road, Colombo 03. Telephone: 011-7722879/723 Electronic mail address: cmhrlog@smib.lk</p>
CC 15.1	<p>The method and conditions of payment to be made to the Supplier under this Contract shall be as follows: Payment shall be made in Sri Lanka Rupees within thirty (30) days of presentation of claim supported by a certificate from the Purchaser declaring that the Goods have been delivered and that all other contracted Services have been performed.</p> <p><u>EDR Solution</u></p> <p>a. Upon Delivery of Licenses: to a maximum of ten (10%) percent of the Implementation cost and licenses cost (for the first year only), shall be paid on receipt of the Licenses and upon submission of the documents specified below and subject to Inspections, and Documentation specified in the Schedule of Requirements.</p> <p style="padding-left: 40px;">(i) Supplier invoice showing contract number, Licenses description, quantity, unit price and total amount;</p> <p>Warranty Certificate.</p> <p style="padding-left: 40px;">(iii) Delivery note and confirmation of receipt of licenses confirming licenses delivered and installed.</p> <p>b. Upon Final Acceptance: The remaining ninety (90%) percent of the implementation cost and licenses cost (first year only) shall be paid to the Supplier within thirty (30) days after the successful completion installation, configuration, and commissioning and upon issuing of final acceptance letter by the Purchaser.</p> <p>c. Licenses costs for subsequent years: The license costs for subsequent years will be payable upon activation of the licenses for each respective year.</p>

CC 17.1	The supplier shall provide a Performance Security. This shall be an amount equal to ten (10) percent of the contract price (excluding VAT). Performance Security shall be submitted within 14 days of the notification of the contract award from the purchaser and it shall be valid up to 28 days following the date of Compilation of the Supplier’s performance obligations under the contract, including any warranty obligations.								
CC 17.3	Format of the Performance Security is given in the Section VIII								
CC 21	All items and specifications provided in the Section V of the bidding document.								
CC 26.1	The liquidated damage shall be 5% of the contract price per week or part of week thereof. The maximum amount of liquidated damages shall be ten percent (10 %) of the total contract price.								
CC 27.3	<div>The comprehensive warranty for the following items shall be as follows;</div> <table><tr><td>No.</td><td>Item</td><td>Comprehensive Warranty period</td></tr><tr><td>1</td><td>Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB</td><td>3 years</td></tr></table> <div>The Comprehensive Warranty, Support, and Maintenance Period of three (3) years shall commence from the date of Final Acceptance (UAT sign-off) issued by SMIB.</div> <div>Supplier must bear all charges with regard to the supply of labour, travel, per diem and accommodation to supplier’s staff etc.; during the period of warranty. Purchaser shall NOT pay any additional expenditure for service rendered during the Comprehensive Warranty period.</div> <div>Supplier must adhere to the Warranty Support Service Level Agreements (SLA) listed in Section V Schedule of Requirements</div>			No.	Item	Comprehensive Warranty period	1	Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB	3 years
No.	Item	Comprehensive Warranty period							
1	Supply, Implementation, Configuration, Commissioning, Training and Maintenance of an Endpoint Detection and Response Solution for SMIB	3 years							
CC 27.5	(A) The Supplier MUST make qualified personnel available to the Purchaser by telephone, email or web access for the reporting and resolution of the problems with EDR Solution during warranty period.								

Section VIII. Contract Forms

Table of Forms

1. Contract Agreement
2. Performance Security
3. Advance Payment Bank Guarantee

Contract Agreement

THIS CONTRACT AGREEMENT is made

the [*insert: number*] day of [*insert: month*], [*insert: year*].

BETWEEN

- (1) [*insert complete name of Purchaser*], a [*insert description of type of legal entity, for example, an agency of the Ministry of or corporation*] and having its principal place of business at [*insert address of Purchaser*] (hereinafter called “the Purchaser”), and
- (2) [*insert name of Supplier*], a corporation incorporated under the laws of [*insert: country of Supplier*] and having its principal place of business at [*insert: address of Supplier*] (hereinafter called “the Supplier”).

WHEREAS the Purchaser invited bids for certain products and ancillary services, viz., [*insert brief description of products and Services*] and has accepted a Bid by the Supplier for the supply of those products and Services in the sum of [*insert Contract Price in words and figures, expressed in the Contract currency(ies)*] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract:
 - (a) This Contract Agreement
 - (b) Contract Data
 - (c) Conditions of Contract
 - (d) Technical Requirements (including Schedule of Requirements and Functional Specifications)
 - (e) The Supplier’s Bid and original Price Schedules
 - (f) The Purchaser’s Notification of Award
 - (g) [*Add here any other document(s)*]
3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.
4. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the Products and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

5. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the Products and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of *Democratic Socialist Republic of Sri Lanka* on the day, month and year indicated above.

For and on behalf of the Purchaser

Signed: *[insert signature]*

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert identification of official witness]*

For and on behalf of the Supplier

Signed: *[insert signature of authorized representative(s) of the Supplier]*

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert identification of official witness]*

Performance Security

[Note: the purchaser is required to fill the information marked as “” and delete this note prior to selling of the bidding document]*

[The issuing agency, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

----- *[Issuing Agency's Name, and Address of Issuing Branch or Office]* -----

* **Beneficiary:**----- *[Name and Address of Employer]* -----

Date: -----

PERFORMANCE GUARANTEE No.: -----

We have been informed that ----- *[name of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. ----- *[reference number of the contract]* dated ----- with you, for the ----- *Supply of* ----- *[name of contract and brief description]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Supplier, we ----- *[name of Agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ----- *[amount in figures]* (----- *[amount in words]*), such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the day of, 20.. *[insert date, 28 days beyond the scheduled completion date including the warranty period]* and any demand for payment under it must be received by us at this office on or before that date.

[signature(s)]

Guarantee for Advance Payment

[The issuing agency, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated.]

Date: *[insert date (as day, month, and year) of Bid Submission]*

ICB No. and title: *[insert number and title of bidding process]*

[issuing agency's letterhead]

Beneficiary: *[insert legal name and address of Purchaser]*

ADVANCE PAYMENT GUARANTEE No.:*[insert Advance Payment Guarantee no.]*

We, *[insert legal name and address of issuing agency]*, have been informed that *[insert complete name and address of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. *[insert number]* dated *[insert date of Agreement]* with you, for the supply of *[insert types of Goods to be delivered]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance is to be made against an advance payment guarantee.

At the request of the Supplier, we hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[insert amount(s)¹ in figures and words]* upon receipt by us of your first demand in writing declaring that the Supplier is in breach of its obligation under the Contract because the Supplier used the advance payment for purposes other than toward delivery of the Goods.

It is a condition for any claim and payment under this Guarantee to be made that the advance payment referred to above must have been received by the Supplier on its account *[insert number and domicile of the account]*

This Guarantee shall remain valid and in full effect from the date of the advance payment received by the Supplier under the Contract until *[insert date²]*. _____

[signature(s) of authorized representative(s) of the issuing agency]

¹ The bank shall insert the amount(s) specified in the CONTRACT DATA and denominated, as specified in the CONTRACT DATA, either in the currency (ies) of the Contract or a freely convertible currency acceptable to the Purchaser.

² Insert the Delivery date stipulated in the Contract Delivery Schedule. The Purchaser should note that in the event of an extension of the time to perform the Contract, the Purchaser would need to request an extension of this Guarantee from the bank. Such request must be in writing and must be made prior to the expiration date established in the Guarantee. In preparing this Guarantee, the Purchaser might consider adding the following text to the Form, at the end of the penultimate paragraph: "We agree to a one-time extension of this Guarantee for a period not to exceed [six months][one year], in response to the Purchaser's written request for such extension, such request to be presented to us before the expiry of the Guarantee."